

Course Syllabus

Class Information

- US 10: INTRODUCTION TO CIVIC AND COMMUNITY ENGAGEMENT
- Quarter: Winter Quarter 2017
- Room: DBH 1422
- Day & time: MW 2-3:20
- Required Book: Mountains Beyond Mountains — Tracy Kidder

Course Description

This course provides students with a foundation for understanding the role of public scholarship, community engagement, social action and philanthropy. In this course, students will examine key theories and research that underlie contemporary thinking about community engagement and philanthropy, as an introduction to the minor in civic and community engagement. Students will examine and critique strategies for social and environmental change. The course will involve presentations from community partners from various disciplines and hands-on engagement with philanthropy in the form of students making decisions about the distribution of a \$50,000 fund generously donated by [The Philanthropy Lab](#). The course includes lectures, discussions, a group presentation, exams, readings, and participation in a philanthropy lab project.

Learning Objectives

Through this course, you will gain the following:

Knowledge

1. Understand the theory and history of civic and community engagement in the US, and develop critical perspectives on the role of service
2. Understand how individuals and groups create and sustain change
3. Deepen your understanding of social and environmental problems and of the role of multiple stakeholders in addressing these problems

Skills

4. Develop skills for success working in community settings
5. Learn to work effectively as members of a diverse team
6. Develop your own interests and commitment to community engagement and service.

Professor

[Gillian R. Hayes](#)

- Office: Donald Bren Hall, 50284
- Phone: 949-824-1483
- Email: gillianrh [at] ics [dot] uci [dot] edu
- Office Hours:TBA

Schedule

Week One:

During Monday's class, we will cover the following:

Introduction to civic and community engagement:

- Why engagement?
- Introduction to service learning
- Introduction to philanthropy
- Introduction to the class website

Choosing a philanthropy topic

There will be no class on Wednesday, because Gillian will be at a conference on teaching classes about philanthropy (oh the irony!)

Make sure that this week you sign up for your groups and have your first group meeting. The donor who is funding this class would also greatly appreciate your participation in their survey (find under assignments or click [here](#)).

Joining a Group: Join a group through Canvas. You should be able to "self sign up" through the People area.

Meet as a group. You can do this during class time, because we have no class or do it outside. It is good at this meeting to take time to establish:

- general working hours for each of your teammates. When is it reasonable to expect to meet? get work done? respond to email?
- Share contact info. This may be email, IM, cell phones, whatever you like best.
- Set up a communications covenant, which is basically fancy wording for agree on HOW you will communicate, HOW OFTEN, and what to do if someone has gone AWOL.

Week Two:

1/16 SCHOOL HOLIDAY – MLK DAY

Bonus point for those who complete service through an organization that does Day of Service, such as [OneOC](#) and write a one paragraph summary of what you did and how it was meaningful to you (ideally with a picture of you do something there that you don't mind me potentially sharing later)

1/18 Understanding privilege; Basics of Philanthropy

Readings:

- Sievers, Bruce R. Civil society, philanthropy, and the fate of the commons. University Press of New England, 2010. Read Chapters 1, 2 & 3 (pp. 1-44). [Download from Canvas, CivilSociety pdf]
- [What should a billionaire give and what should you?](#)

RR1: Based on your philanthropy readings this week, and discussions in class, give your definition of philanthropy and how you think the role of philanthropy has and should evolve in time.

Week Three:

M 1/23 Working successfully in groups

Class will be in Donald Bren Hall Room 5011. Come prepared to potentially sit on the floor.

W 1/25 Guest Speaker: Anna Davis, Director of Pro Bono Programs UCI Law School

Readings:

- <http://www.civicyouth.org/quick-facts/youth-voting/>
- <http://techpresident.com/news/wegov/24223/rising-social-media-use-drives-youth-involvement-cambodias-national-elections>

RR2:

Choose THREE inaugural addresses from this [list](#) and comment on what you see as trends in them, how they compare to your own hopes and wishes for the future of the country, and so on. How do these speeches relate to what you see as the role of youth in the civic sphere of politics, civil service, and so on. No matter what your politics, you can reflect safely on your own views in this class.

Week Four:

M

1/30

Access to arts and culture, historical and cultural representation

Panel:

Megan MacDonald, Director of Outreach Programs, Claire Trevor School of the Arts

Rebecca Tuynman, [Ryman Arts](#)

Kevin Louck, [Chamber Music OC](#)

Ted Smith, UCI Trustee and Pacific Symphony supporter

W

2/1

Children's Needs

Invited Panel:

Jennifer Friend, [Project Hope Alliance](#)

Julie Hudash, [Team Kids](#)

Danielle Allison, [Center for Autism](#)

Readings:

- [Grand Bargain saves Detroit's Institute of the Arts](#)
- Poverty and access to the arts: Inequalities in arts attendance - Jeanette
- [Disparities in Early Childhood Learning and Development](#) (Li- Hall et al. 2009)
- Economic Deprivation and Early Childhood Development - Duncan et al

Reflection:

Why is access to the arts important and what keeps people from having it? What are some of the key drivers of inequity in childhood? What would you do to address these issues based on what you read in these papers?

Week Five:

Monday 2/6:

Poverty and associated issues

- Access to food, housing, and other services

Invited Panel:

- Mark Lowry, [Community Action Partnership](#)
- Richard Matthew, Director of Blum Center for Global Poverty

Wed 2/8:

Environmental sustainability and stewardship

Invited Panel:

- Gary Brown (Orange County Coast Keepers)
- Abby Reyes (Global Sustainability Resource Center)

Readings:

- Kidder, T. (2004). Mountains beyond mountains: Part One: Dikte Paul, pages 3-44
- Shandas, V., & Messer, W. B. (2008). Fostering green communities through civic engagement: community-based environmental stewardship in the Portland area. *Journal of the American Planning Association*, 74(4), 408-418. [Download from Canvas]
- Kidder (contd) Part Two: The Tin Roofs of Cange, pages 47-121

Reflection Questions:

Given what you have read so far about Paul Farmer and Haiti, as well as the work of the engaged communities in Portland, what impacts do you think Haiti's environment has on health? What might the community do about it? What impacts do the community have on their environment?

Week Six:

2/13:

Assessing an organization; conducting site visits

Invited Panel:

- Michelle Boroughs (OC United Way)
- Don Thompson (Thompson Family Foundation)

2/15:

No class

- Have site visits, interviews
- Do due diligence

Read:

- [Guide to Interviewing a Non-Profit's CEO.](#)

- [Guide to Interviewing a non-profit board member.](#))
- [Eight questions to ask a non-profit leader](#)

Reflect:

How will you get the information you need out of non-profit leaders and board members when you assess your organizations? How else might you assess them? (This might be a good place to think of questions you want answered by the panel and to note when you just aren't sure about something).

Week Seven:

Mon 2/20:

No class, President's Day

- Have site visits, interviews
- Do due diligence

Wed 2/22:

Corporate-Community Engagement

- Dan McQuaid, [OneOC](#)
- Jill Bolton, [Disney](#)

Read:

Mountains beyond mountains: Kidder (cont'd) Part Three: Medicos Adventuros, pages 125-177

Reflect:

How does Paul Farmer harness the power of external sponsors and organizations? What role do you think these kind of groups should play? What would YOU want to do if you worked at a place like Disney in terms of giving back?

Week Eight:

Mon 2/27:

University-Community Engagement

- Kate Klimow, Vice-Chancellor for Community and Government Relations
- Ashley Vikander, Director of Social Ecology Field Study
- Darlene Esparza, Director of Office of Campus Organizations
- Brian Hervey, Vice Chancellor for Development

Wed 3/1:

UCI as a Non-Profit

- Tom & Elizabeth Tierney
- Julie Hill, Chair of Board of Trustees for UCI
- Mike Dennin, Vice Provost for Teaching and Learning

Reading Reflection:

This reflection will be a bit different than usual. Please do the instructions, even though I will have no way to know if you do.

(1) Write a paragraph on what you think UCI's responsibility is to the surrounding community.

(2) Read: Campus Compact. (2000). [Presidents' declaration on the civic responsibility of higher education \(Links to an external site.\)](#).

(3) Write a paragraph on what this article argues is the university's position.

(4) Write a paragraph describing where your vision and the one you read align and where you think they differ. If reading this changed your mind, tell me that too.

Week Nine:

Mon 3/6:

Race and cross-cultural relations; Working with others who are different from you

Michael Montoya

Wed 3/8:

Mountains Beyond Mountains Discussion

Reading:

- Kidder, T. (2004). Mountains beyond mountains (completed).Part Five: O for the P

Reflection Questions:

What is your biggest takeaway from reading Mountains Beyond Mountains? What do you think you will still remember about this book in five years?

Go to <https://implicit.harvard.edu/implicit/> and take AT LEAST THREE of the hidden bias tests (under social biases, on left side). Bring your results with you to class. We will break into small groups and discuss.

Week Ten:

NOTE: This will be updated as we get closer with the schedule of presentations for individual groups

Mon 3/13: Board Meeting Part One: Program Director Presentations

Wed 3/15: Board Meeting Part Two: Discussion about grant distribution

Project Assignments:

P1: In a 2-page paper, each student will focus on two nonprofit agencies from an approved list [Students may add a third nonprofit and a third page if they feel passionately about an organization not on the list, but this is by no means required].

Using information to be found online as well as other materials directly from the agencies, the student will identify the mission and goals of each agency and describe sample projects. Students

should be able to identify both what services this agency provides to the community (and who community is for them) as well as what qualities seem to make them confident in their “investment” (or not confident if research indicates a problem). The student will distribute and present the paper to their group as well as turn in online.

P2: In a similar 3-page paper to the one above, project TEAMS will propose two nonprofit agencies from those identified in P1. The assessments will be similar but should not be the SAME as the ones above. In particular, they should now include additional input from teammates and summaries of the team discussion that led to these choices (hence an additional page). Student teams may add up to ONE additional nonprofit not from the approved list and have one additional page to their paper. However, this is not required, and no more than one per team may be added.

P3: Board Meeting Presentation: Each group will give a presentation on the final group you have chosen to advocate for funding. There are four groups and only 80 minutes. So, you have 20 minutes total per group to provide information AND answer questions.

You will send your powerpoint to Dr. Hayes at least 24 hours before class to be loaded onto a single computer.

Your presentation should be organized as follows:

Section 1 - The general area you are working to address. (2 minutes)

- What are the major issues and concerns?
- What kinds of things are we doing about it in OC, California, and the World?
- Who are some of the nonprofits in this space, both big and small?

Section 2 – Overview of the Nonprofit (4 minutes)

- Provide a succinct overview of the nonprofit organization selected by the team. This should include the mission (possibly the mission statement but also more broadly what you interpret their mission to be), history, scope, location(s), and community served.
- Explain the organization's size and structure as well as how they are doing financially. At this point, ratings from external nonprofit rating bodies as well as anything you have found through public records searchers, annual reports, and so on will be helpful.

Section 3 – Project Description and Budget (4 minutes)

- Describe the specific project proposed for a class award (this might be part of a larger project, in which case, explain how you expect the rest of the money to be raised).
- Include who will be served and how as well as what the money will be used for specifically (including a detailed budget for \$10,000, \$25,000, and \$50,000).

Section 4 – Timeline, Evaluation and Rationale (6 minutes)

- Discuss the timeline for implementing the project once the funds have been awarded.
- Identify at least two outcomes that are measurable that you will/would assess in the next year to determine whether and how the funding is being used to meet the objectives you initially set out.
- Describe the group's rationale for selecting this project and this non-profit, outlining in detail why the class should choose to fund it.

Section 5 - Questions (2 minutes)

The following readings may help you and can be downloaded from the files section for this course:

- Hoff, R. (1992.) I can see you naked. Kansas City: Andrews and McMeel.
- Presentations-Tips (PowerPoint presentation)

Every team should fill these roles:

Board Assignments

1. Convening Directors – these directors will determine the manner in which voting will occur at the Board meeting to determine the funding awards. These rules must be written and distributed to the board (class) at least one week prior to the board meeting. The one rule that cannot be bent is that all students (board members) may be allowed to vote for any organization regardless of their team.
2. Program Directors – these directors will introduce their groups' presentations at the board meeting and keep each presentation on a tight schedule. These board members are seen as the primary representatives (and advocates) for the project their team has chosen. They must be prepared to answer questions as well.
3. Editorial Directors –these directors will be responsible for the final editing and proofreading of their PowerPoint slides as well as uploading of them by the deadline.
4. Events Directors – these directors will work with the faculty and staff at DUE to plan the grant award reception (which will likely happen in Spring quarter. Don't sign up if you will graduate or be away during that time). Each director will also represent their team (and nonprofit) by giving a brief talk (~ 3 minutes) about why the particular project was chosen and is important.
5. Evaluation and Progress Report Directors – the evaluation directors will work with Dr. Hayes to devise two questionnaires: One for assessing student experiences in the course and one for assessing non-profit experiences. They will implement these questionnaires as part of this class, and a subset will be invited to take independent study in the future to assess the chosen nonprofits and prepare a report for the Foundation. These independent study courses can count as the internship component of the CCE minor.

Policies

Dropping the Course

This course includes working in a group and with external organizations. To support mutual responsibility within and outside the class, no drops are permitted after the end of week two, and it is greatly preferred that you do not add or drop after week one. Please do NOT come to talk to me about trying to drop this class after the second week. It will only be an uncomfortable situation for us both, and in the end, the policy is firm.

Class Participation

By actively participating in class you can develop your professional skills for design. Here are some examples of how you can participate:

1. Treat all with respect – be constructive in all discussions
2. Come to class prepared – read carefully prior to class meetings and post reading reflections on time
3. Be an active listener – be attentive, be engaged, use in-class technology with discretion
4. Ask challenging questions
5. Comment, build on, or clarify others' contributions
6. Post useful or interesting information to the class discussion list or the class website

You should assume this entire class comes with a trigger warning. That said, you need to stay in class and participate. People who are most vulnerable do not get to escape when they feel uncomfortable, nor should you. I do, however, welcome you coming to talk to me about your concerns outside of class, and I will help you work through things as best I can. I also recommend seeking help at the counseling center if anything particularly troublesome comes up in class. Don't be shy. We are all in this together.

If you would like, you may submit an optional 2-3 paragraph personal statement on how you contributed to the class. If you submit a statement, it is **due on the day that would be the final exam via Canvas**.

Quality of Written Assignments

Reports should be well organized, thoroughly proofread, and free from grammatical errors. Each assignment will have "quality of written assignments" as a graded component worth at least 10%. If English is not your first language, I recommend you check out the UCI writing center at <http://www.writing.uci.edu/writingcenter.html>

In addition to the above recommendations, all assignments should include the following information:

Your name and e-mail address
US10 Winter 2017
Assignment number and name (e.g., Reading Reflection 1)

Late Assignments

You can turn in your assignments up to two days late for half-credit. Later than that, and no credit.

Attendance

Students are expected to attend all lectures on time. I understand that things happen in life. You may need to miss class from time to time, though you should do everything in your power to avoid it. It is your responsibility to make up the content by meeting with other members of the class. If you make a habit of missing class, it will reflect in your participation grade. I do not want to talk with you about your excuses for missing class, because a small number of missed classes is acceptable with no explanation, and a large number is not acceptable regardless of the explanation.

Contacting the Instructor

You are welcome to give me feedback about the course, to ask a question about an assignment, to share an interesting article or resource, to request additional time for an assignment (because of significant health, personal, or educational matter), or similar communication. Please note the following guidelines:

- Email or before/after class are the preferred and most reliable methods of contact. Please include US10 in the subject line of all emails.
- Whenever appropriate, please copy the class listserv with your question or comment
- E-mail concerning assignments might not be replied to if it is sent within 36 hours of an assignment due date
- If your question concerns your grade, please follow the re-grading policy (see below)
- E-mail that is sent on Friday afternoon or over the weekend is not likely to be replied to until Monday or Tuesday of the following week
- If you don't receive a reply within 2 days or so, please resend your e-mail or ask about it during class

Re-grading Policy

To have work re-graded, you must submit a Re-grade Request within one week of when your work was returned. The request must be a single page, printed on paper or sent by e-mail. It should contain the following information:

- Re-grade Request
- Your name, email address, date the original assignment was due, date you are turning this in.
- An explanation for why you believe you deserve a higher grade.

The instructor will consider your request. If the instructor is convinced by your argument, your work will be re-graded. If not, the instructor will send you an e-mail explaining why. No re-grades will be considered for late work.

Accommodations:

If you are a student with a disability (e.g., physical, learning, psychiatric, vision, hearing, etc.) and think that you might need special assistance or a special accommodation in this class or any other class, please check out the [Disability Center online](#) or visit them in person at 100 Disability Services Center, Building 313 Irvine, CA 92697-5130

Counseling Center:

If you find that personal problems, content from this course that is upsetting, study and time management difficulties, etc. are adversely impacting your successful progress at UCI, please check out the [Counseling Center online](#) or in person at 203 student services 1.

Technology Requirements:

You need access to a personal computer (Mac or Windows) for major amounts of time for this course. You need Internet access for this course. You must be able to save word processing files in a .doc or .docx (Microsoft Word) or .pdf format for sharing and submitting files to the instructor. You are expected to have working knowledge and capability with your computer before entering this class. Please submit all papers and materials (unless otherwise noted in the course schedule) through Canvas online. **NO ASSIGNMENTS WILL BE ACCEPTED BY EMAIL. NO EXCEPTIONS.**

Class information and announcements will be communicated through Canvas and through your UCI email address. To access Canvas, you will need your UCI Net ID and password. If you do not know these, please contact OIT.

Plagiarism & Cheating:

Please read and heed the following information regarding academic dishonesty. The instructor cannot and will not tolerate academic dishonesty. For more information, refer to the UCI Student Handbook. The UCI campus policy on plagiarism can also be found on the Registrar's website, under "[Academic Honesty Policy](#)".

In assignments that involve a group you will ALL be held EQUALLY responsible for any plagiarism, regardless of who actually wrote what in the paper/presentation. So do not come to me claiming that your partner was the one who actually plagiarized. You are responsible for content with your name on it. Everything you turn in WILL BE CHECKED FOR PLAGIARISM. The penalty for plagiarism and cheating is *at a minimum* to receive a 0 on the assignment and have the case reported to the Dean of Undergraduate Education office. Particularly flagrant cases may receive more severe punishment (notably failing the course).

I cannot emphasize to you enough how strongly I feel about plagiarism and cheating. It will NOT be tolerated. If you have any questions, please come to me and ask. It is much better to ask before than to be caught after.

What is cheating?

- Supplying or using work or answers not your own.
- Providing or accepting assistance with completing assignments or examinations.
- Interfering in any way with someone else's work.
- Stealing an examination, solution, paper topic, etc. from the teacher.

What is plagiarism?

- Copying a paper from a source text without proper acknowledgment.
- Buying a paper from a research service or term paper mill.
- Turning in another student's work with or without that student's knowledge.
- Copying a paper from a source text without proper acknowledgment.
- Copying materials from a source text, supplying proper documentation, but leaving out quotation marks.
- Paraphrasing materials from a source text without appropriate documentation.
- Turning in a paper from a term paper website.

You should be EVER WATCHFUL about plagiarism. It can creep up in the strangest and most unexpected places, and I will be on guard at all times in search of it. In academia, the only thing we have is our ideas. If you do not respect other people's ideas, you can not be a successful, moral, and ethical academic.

Generally, when you use ideas and/or words gathered from some other source, you will either quote that source directly or you will paraphrase or summarize that work. You MUST let the reader know which you are doing.

1. If you quote the source directly, you must

- a. put quotation marks before and after that person's words;
- b. let the reader know the source by (1) putting a footnote or endnote number at the end of the quotation, or (2) putting at least the source's name in parentheses after the quotation marks (such as when being taken from fieldwork).

2. If you paraphrase (a paraphrase is about the same length as the original, but in different words) or if you summarize (a summary is a severely shortened version of the original), you must

- a. introduce the source in some manner at the beginning of the passage being paraphrased (or summarized) so that the reader can tell where your idea stops and the other person's begins;
- b. state the ideas taken from the source in your own words and your own arrangement. It is possible to plagiarize sentence patterns as well as exact words.

****A useful rule to check every time you paraphrase or summarize: if, when you are summarizing, you use more than three words in a row from the source materials, you should think about using quotations around those words. This is not a bad thing. You want to use the quotes!

b. provide the exact source citation/reference for the ideas that you are summarizing. In formal writing, you can do this with a footnote, endnote, or other formal reference. In less formal writing, you can mark it inline or as a note at the end of your writing. Either way, make sure the reader knows where to find the source and gives proper credit to the original author.

3. You must also provide a footnote, endnote, or reference for ANY chart, graph, figure, table, summary, or other data taken directly from another source as well as anything that you state in text that comes from such a visual reference. You should also be sure to check copyright to determine whether you are even allowed to use this figure in the first place. Google and Flickr both have advanced search engines that allow you to only find images that are allowed to be used (typically with attribution through Creative Commons or another similar body).

For example, the text here on plagiarism has been *generously borrowed* and slightly modified from the UTC Center for Advisement and Student Success. Likewise, the course materials have been replicated over the years from my own previous courses as well as from Kris Day, who originally designed this course, as well as the Philanthropy Lab course from UCLA that provided a template for the philanthropy aspects of this course. These contributions to these materials are incredibly appreciated.